

# PREMIUM-UC

- Soft Phone Client
- Network Requirements

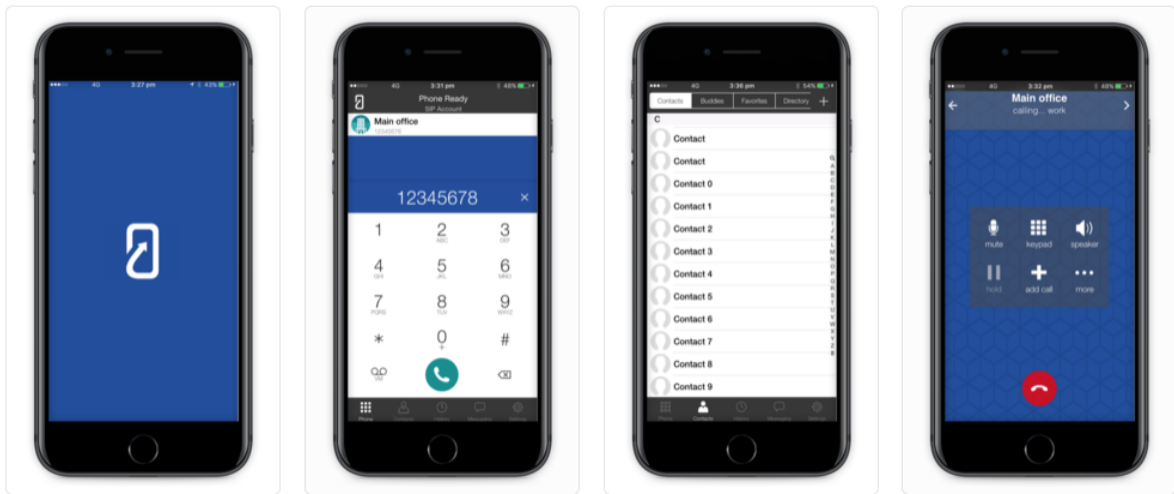


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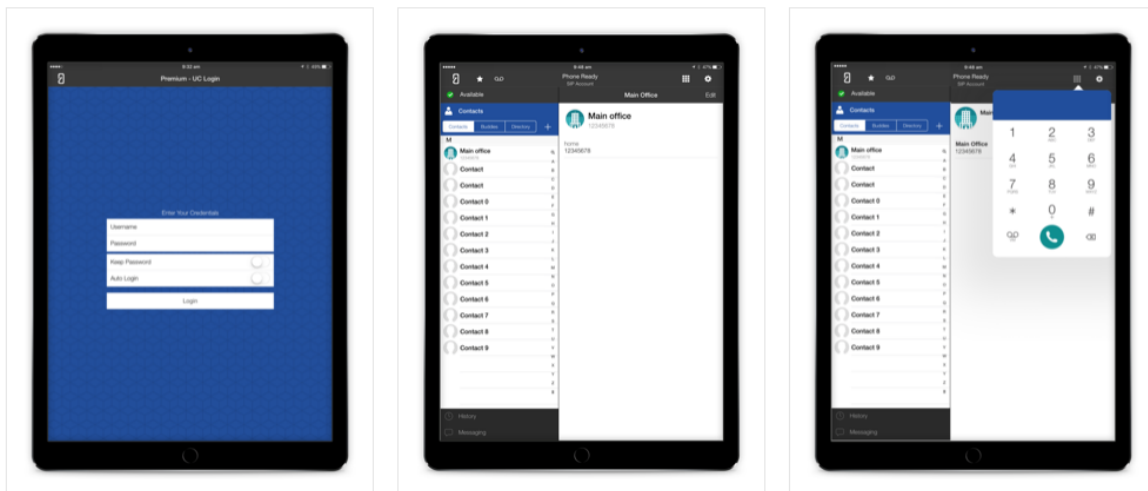
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# 1 HOW DOES IT LOOK?

## 1.1 MOBILE



## 1.2 TABLET



## 1.3 DESKTOP



## 2 PREMIUM-UC SYSTEM REQUIREMENTS:

### 2.1 DESKTOP SYSTEM REQUIREMENTS:

<b>Processor</b>	Minimum: Core 2 Duo 2.1 GHz Recommended: i5 / i7 2.4 GHz and above
<b>Memory</b>	Minimum: 4GB RAM Recommended: 8 GB RAM and above
<b>Hard Disk Space</b>	400 MB (Install/Upgrade, 200 MB operation)
<b>Operating system</b>	Windows 7 (SP1) Windows 8.1 (desktop mode) Windows 10 (creators update required) macOS 10.12 (Sierra) macOS 10.13 (High Sierra) macOS 10.14 (Mojave)
<b>Audio Device</b>	USB headset



### 2.2 MOBILE SYSTEM REQUIREMENTS:

<b>Operating system</b>	iOS 10+ (iOS 11+ required for XMPP file transfer) Android Lollipop (v5.0) or later
<b>iOS devices</b>	iPhone: 5S, 6, 6 Plus, 6S, 6S Plus, SE, 7, 7 Plus, 8, 8 Plus, X, XS, XS Max, and XR iPad: Air, Air 2, (2017), Mini 2, Mini 3, Mini 4, Pro
<b>Android devices</b>	Mass Market Smartphone, Tablet or Chromebook



## 3 HOW TO INSTALL

### 3.1 DESKTOP

Windows: [http://files.mypbx.com.au/premium-uc/Premium\\_UC.exe](http://files.mypbx.com.au/premium-uc/Premium_UC.exe)

Mac: [http://files.mypbx.com.au/premium-uc/Premium\\_UC.dmg](http://files.mypbx.com.au/premium-uc/Premium_UC.dmg)

### 3.2 MOBILE

Apple iOS and Android devices: Search "Premium-UC" or click below



## 4 FIREWALL REQUIREMENTS:

If you have a firewall to restrict traffic, the following configuration is required:

<b>Whitelist / Allow all traffic</b>	175.158.104.0/24
<b>SIP-ALG</b>	Disabled

The following addresses need to be open for Premium-UC soft phone client:

	IP	Port
<b>Sign-in</b>	202.93.111.115	TCP/UDP 9210
<b>XMPP presence</b>	202.93.111.115	TCP/UDP 5222
<b>File transfer</b>	202.93.109.15	TCP/UDP 1080
<b>Directory</b>	175.158.104.0/24	TCP/UDP 388

### 4.1 TRAFFIC SHAPING RECOMMENDATIONS:

If voice is not on a dedicated link and sharing bandwidth with other services, the following is recommended:

- Prioritise all traffic to **175.158.104.0/24**
- Apply traffic shaping on bandwidth intensive applications (e.g. music and video streaming, cloud storage)

Each call will use no more than 100kbps(down)/100kbps(up).